Doggart & Squash Ltd

Privacy Policy

Doggart & Squash Ltd is committed to protecting your privacy. Please read this privacy policy to understand how we use and protect the information that you provide us with.

INTRODUCTION

*This privacy policy is for this website* [*www.doggartandsquash.com*](http://www.doggartandsquash.com) *and served by Doggart & Squash Ltd of Unit 3, Stone Trading Estate, Milkwood Road, SE24 0JU.*

PRIVACY STATEMENT

*This privacy statement sets out the way this website processed, stores and protects user data and information in accordance with GDPR legislation (2018). Personal data refers to anything that may identify you as an individual including name, contact details, position. This statement will be regularly reviewed and updated as required by the GDPR.*

*Doggart & Squash would like to clarify that we do not share any information with a third-party sources, unless agreed or there is a legal obligation to do so. Any information we do collect is only in connection to the needs of our business.*

WHAT INFORMATION WE COLLECT FROM YOU

*We may collect the following persona data from you, upon your consent*

* *Name*
* *Contact information including email address and phone number*
* *Demographic information such as postcode and industry*
* *Home address*
* *Financial details if required to process a payment or refund*

*This information is collected and processed orally by telephone, electronically by email and SMS, as well as in writing. This data is portable between electronic devices.  
Your information is retained for as long as there is a potential relationship between you and Doggart & Squash. We will endeavour to keep it for as little as possible once this relationship is over or immediately after your request unless there is a legal reason why it has to be kept longer.*

*We do not share sensitive or special category data such as information relating to age, gender, marital status, pregnancy, disability, and ethnic origin in accordance with the Equality Act (2010).*

WHERE IS YOUR INFORMATION STORED?

*To avoid risk of data loss, electronic data is password protected and stored on OneDrive, which has an individual Privacy Policy. Written data is stored in a secure filing system for a period of 6 years. Any loss of data or breach of data protection will be reported to the ICO.*

HOW WE SECURE CUSTOMER INFORMATION

*Doggart & Squash’s website complies with the terms of the Data Protection Act. We make every effort to secure your information and maintain your confidentiality.*

VIEWING YOUR INFORMATION

*We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.*

*You are entitled to see the information we hold about you and you may request that we make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us by emailing*[*info@doggartandsquash.com*](mailto:info@doggartandsquash.com)

WHO DO WE SHARE DATA WITH?

*We may share your information with our partners in order to operate our business. A list of our main partners would include:*

*• Mailchimp (CRM, email & newsletter partner)  
• Our Web Developer  
• Our Website Platform  
• Social Media Management platforms*

*These companies may store personal information on our behalf. We may employ third-party companies and individuals on our website or platforms– for example, analytics providers and content partners. These third parties have access to your personal information only to perform specific tasks on our behalf, and are obligated not to disclose or use it for any other purpose.  
We do not share or sell personal data to third parties for marketing purposes. We do not share any personal data with any party not related to our business.*

LINKS TO OTHER SITES

*Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites (including social network sites), and cannot assume responsibility for their treatment of your personal information. This privacy policy only covers our website and privacy practices. You should contact the operators of those websites directly if you wish to enquire about their privacy practices and policy before providing your personal information to any third party.*

USE OF COOKIES

*Cookies are small amounts of information which are automatically set by our website on your computer. They are generally used to remember the choices you make while on the site and are harmless to your computer system.  
Unless you have specifically refused to accept cookies when disclosing your details to us, our system will automatically issue one or more cookies to your computer when you log on and use this website. Should you elect to set your computer not to accept cookies, you may not be able to use certain features on this website.*

CHANGES TO OUR PRIVACY POLICY

*Any changes to our privacy policy will be added to this website and will immediately supersede any previously posted information. Please refer to this page to keep updated on any changes. Your continued use of this site after any changes to this policy will be regarded as acceptance of our practices around privacy and personal information.*

CONTACT

*All comments, queries and requests relating to our use of your information are welcomed, and should be emailed to*[*info@doggartandsquash.com*](mailto:info@doggartandsquash.com)